

# MONETA wins two silver medals in the Best Bank competition

Prague, 2 November 2023

**MONETA Money Bank won second place in two categories of this year's prestigious Best Bank competition. It received the award for the main category Best Bank 2023 and also in the category Most Client-Friendly Bank 2023.**

MONETA took the silver spot in the main category thanks to its excellent results in the criteria evaluating the client's view, and the year-on-year growth of the market share in deposits was also an important factor. The bank won the sympathy of clients for its interest rates on both the loan and deposit sides, as well as for its wide range of products and services in the online environment. "We are very appreciative of the awards we have received in the competition. We will continue to strive to improve the quality of our services and make our clients as satisfied as possible," said Zuzana Filipová, Director of Sustainability and Communication.

It is not the first time that the bank has won the competition: it has been among the top three banks in the Czech Republic several times, thanks to factors such as the possibility of setting up more than 80 percent of the entire product offer online, or because the Smart Banka mobile service can also be used by clients of any other bank. Among other things, MONETA Money Bank is also doing well in the field of authentication, increasingly using the bank's identity to verify product set-ups, which almost half of its customers already have.

In terms of services, in the last year the bank has, among other things, expanded the possibilities of appreciation of savings with new funds in euros, provided the possibility of payment via Swatch watches or started providing green loans for new and used electric cars, on which it offers a 1 percent lower interest rate. It is also giving back 5 per cent of every refuelling payment from April to entrepreneurs and small businesses as part of a campaign to promote business commercial credit cards, which will save on diesel and petrol, as well as electricity when charging electric vehicles.

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MONETA Money Bank, a.s., which is the controlling person of MONETA holding, is a leading independent Czech bank, servicing clients through its nationwide branch network. The bank has been traded on the Prime Market of Prague Stock Exchange since 2016. The bank has focused on retail and SME oriented business model with a strong position in the consumer and agriculture segments. In addition, the bank provides customers with insurance products and investment funds. MONETA serves more than 13% of the Czech population via an omni-channel distribution strategy which includes 153 branches and 563 ATMs, a market-leading digital banking platform, a call center, auto dealers, building society and mortgage bank, brokers and leasing partners.